

Terms and Conditions

Including legally prescribed consumer information of

Friedrich Finze Verlag Amadé

Represented by Christian Friedrich Finze

Bachwiesenweg 1, 85235 Odelzhausen

GERMANY

Tel. 0049 (0) 8134 216 8864

Mobil: 0049 (0) 157 7044 2281

www.palatinebooks.de

Email: christianfinze@yahoo.com

VAT # DE 29964490

§ 1 Coverage

These terms and conditions apply to all orders of consumers who purchase products via our website.

§ 2 Contractual Partner

The provider of the website www.palatinebooks, its web shop, and thus your contractual partner is the publisher Friedrich Finze Verlag Amadé.

§ 3 Conclusion of the Contract

The images and descriptions on our website serve only to give you information and are not yet a lawfully binding offer. Only with your order a binding contract comes into being. Your order is effected by clicking on the "Buy Now" button and providing the required information.

After receipt of your order you receive a confirmation email from us or our payment provider, which stands for our acceptance of your order and concludes the contract.

While we offer our products on our website in English, the governing law for the contract is the German Bürgerliches Gesetzbuch (German Civil Code, see https://en.wikipedia.org/wiki/Bürgerliches_Gesetzbuch).

§ 4 Right of Withdrawal

In Germany, consumers have a fourteen days Right of Withdrawal from Online orders.

Instructions on the Right of Withdrawal

Right of Withdrawal

You can exercise your right of withdrawal within 14 days without need to state your reason by letter, telephone or email. It must, however, be declared explicitly. The deadline is 14 days after the receipt of your confirmation email. Credit is given as soon as the goods are returned to us in the original condition.

The notice is to be delivered to

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Consequences:

You are liable to return the goods in the original condition to avoid charges or a lessening of your credit. The goods have to be shipped back via parcel service at your expense. Yours and our obligations are subject to a fourteen day deadline after our receipt of your withdrawal notice.

End of Instructions on the Right of Withdrawal

§ 5 Prices

Our prices contain German Umsatzsteuer (a form of VAT).

§ 6 Shipment Fees

Shipping fees depend on your country of residence and are added to the book price and VAT.

§ 7 Cost of Reshipment.

If you use your Right of Withdrawal you bear the cost of reshipping the goods to us via parcel service.

§ 8 Delivery

The delivery is made to the address you provide.

The delivery is exercised via postal service or postal parcel service - in most cases within 3 to 5 workdays after receipt of your order. Should for an reason this time is unreasonably extended we will post this fact prominently on our website.

We bring to your ATTENTION that in order to save on shipment charges that we would have to bill you additionally, the shipments are effected without insurance and cannot be tracked. But we take a photograph of the postal computer ID label of which we send you a copy on request.

If you desire insured shipment, please mail us at christianfinze@yahoo.com and we shall send you an offer.

§ 9 Payment

You may elect to pay with credit or debit cards or in any additional way our payment provider, PayPal, might offer.

§ 10 Warranty

Should an issue of warranty arise, applicable German law governs the procedures.

§ 11 Claims and Complaints

Claims and/or Complaints shall be directed at the company, preferably by email, to

christianfinze@yahoo.com

§ 12 Legal Venue

The legal venue for matters arising out of the contract is Dachau, Bavaria, Germany.

§ 13 Privacy Policy

To view our Privacy Policy, please visit Tab "Privacy" on our website.